EXPERT SERVICES



OVERVIEW

Our customers' success depends as much on our consultancy as it does on our technology. Ovidian Expert Services exists to ensure that your team uses our solutions in ways which are specific to their needs and which accomplish your business goals.



SERVICE LINES

Implementation Services

Enables you to implement critical functionality of QPA and Sales Playbooks in a timely, efficient manner

Advisory Services

Helps you employ strategic use of Ovidian, facilitate user adoption and accomplish your organizational goals

Content Services

Supports your efforts to incorporate best practices into content messaging and improve your win rates

Education Services

Provides training, support and resources to teach your team to get the most productivity from Qvidian

Technical Services

Customizes tools and reports that allow you to use Qvidian effectively in your unique environment

Things to Know about Expert Services

As Qvidian has grown, we have closely watched the ways our customers' needs and requirements have evolved. Today's businesses do not need technology alone; they need ways to succeed—and to succeed faster.

Ovidian Expert Services is comprised of five service lines, each with a unique focus. At any time during your implementation, or in the years that follow, you can take advantage of our wide range of consulting services to ensure you achieve the greatest return on Ovidian's award-winning applications.



- Time to productivity: Implementation Services gets you up-andrunning with Ovidian in the shortest possible time.
- **Strategic thinking:** *Advisory Services* delves into your business requirements and builds appropriate, result-oriented solutions.
- Words matter: Content Services ensures that the output you generate from Qvidian is consistent, compelling and client-focused.
- Team participation: Education Services provides training and resources to ensure your entire team maximizes Qvidian's potential.
- **Seamless solutions:** *Technical Services* designs custom reports and integrates Ovidian with your other mission-critical applications.